

ABOUT US

Smart Car Rent is a car rental company with 4 rental locations in Mārupe and Bergi. We offer short-term rentals of the latest car models from leading auto manufacturers with guaranteed low mileage and an excellent service history. To ensure the impeccable technical and visual condition of our rental cars, all our vehicles are serviced only at authorized service centers. To maximally satisfy our customers' needs, we work 6 days a week, providing the opportunity to receive services even outside the working hours of our rental locations if necessary. Regardless of the chosen model, you will always receive a car from our fleet with full insurance, clean, in excellent technical condition, and with a full fuel tank. Our service area is Latvia with the possibility of traveling to Estonia and Lithuania. Smart Car Rent serves customers of car dealers and services such as AS WESS and AS WESS Select, among others.

CAR RENTAL TERMS

BOOKING

The booking is made for a car class. A specific model is not guaranteed and may be changed within the class. Cancellation and changes to the booking before receiving the rental car are free of charge. After receiving the car, the booking cannot be canceled, but changes can be made with the consent of Smart Car Rent and payment of the difference (changes in car class, rental period, price category, etc.).

MINIMUM RENTAL PERIOD

24 hours (one full day). If the rental period (24 hours) is exceeded by more than 59 minutes, the charge for another full day is applied. If the rental car is not used for a full day, the charge is calculated for a full day.

MINIMUM DRIVER AGE

21 years (small, compact, medium class), 25 years (SUV, business class).

DRIVER'S LICENSE

The driver must have a valid driver's license of the corresponding category, issued no less than 1 year ago (small, compact, medium class) or 2 years ago (SUV, business, executive class). A copy of the license must be provided to the renter.

ADDITIONAL DRIVER

Only people indicated in the Rental Agreement as a driver may drive the rental car. An additional fee of €3 per day, but not more than €30 for the entire rental period, is charged for each additional driver.

PAYMENT

All payments must be made at the Smart Car Rent cash desk in cash or by credit card (VISA, MasterCard, Maestro), or by bank transfer before receiving the rental car.

DEPOSIT

Upon receipt of the rental car, a deposit equal to the deductible is pre-authorized (reserved) from the renter's credit card. The renter must be the credit card holder (the person whose name is indicated on the credit card). Debit cards are not accepted.

INSURANCE

The rental price includes CDW (Collision Damage Waiver) and TP (Theft Protection). The renter's deductible is €450 (Toyota) or €650 (Lexus) in case of damage to the rental car, 10% of the market value of the rental car in case of its theft / robbery or total loss.

ADDITIONAL INSURANCE

Reducing the renter's deductible to €450 (CDW) for an additional fee of €10 per day, but not more than €50 for the entire rental period.

MILEAGE LIMITS

Limited mileage of 200 km/day or unlimited, depending on the chosen price category. For exceeding the limit, an additional fee of €0.50/km is charged. Traveling to other countries (Lithuania, Estonia) must be agreed upon with Smart Car Rent in advance, additional insurance fee €10 per day.

FUEL

The rental car is handed over and returned with a full fuel tank. If the tank is not full upon return, an additional charge for a full tank is applied (€4 for each missing liter of fuel). Prepayment of fuel before rental is possible.

BODY/INTERIOR CLEANLINESS

The rental price includes car wash. If the rental car is returned with a very dirty body (making it difficult to inspect the car for damage), an additional fee of €20 is charged. For a dirty interior - an additional fee of €20 (dry cleaning is not included).

ADDITIONAL EQUIPMENT

Child/infant seat €3 per day, but not more than €90 for the entire rental period. GPS (navigation) - €9 per day, but not more than €90 for the entire rental period.

DELIVERY/RETURN

Within the boundaries of Riga and Jūrmala, each route is €25, agreed upon in advance. By prior arrangement to other places in Latvia - €42 and additionally €0.70/km, in the Baltics - €150. Pick-up/return outside the working hours of the rental point - additional €25, agreed upon in advance.

PENALTIES

€150 - for smoking in a rental car; €150 - for loss of documents, including the service book; €600 - for loss of keys; €450 - for loss, theft or damage to additional equipment; €50 (minimum) - for any administrative and traffic violations, in addition to the fine and collection costs indicated in the administrative act/notice/receipt.

VAT

All prices are quoted in EUR including VAT 21%.

Smart Car Rent reserves the right to change rental prices and rental terms.